

WSSCC

GLOBAL FORUM ON SANITATION AND HYGIENE



9-14 OCTOBER 2011, MUMBAI, INDIA

www.wsscc-global-forum.org



TABLE OF CONTENTS

Welcome to the Global Forum on Sanitation and Hygiene.....	3
Purpose and scope	4
Overview of the week	5
Provisional programme.....	6
The WASH Fair	12
Field visits	13
About Mumbai	13
General Information.....	14

The WSSCC Global Forum on Sanitation and Hygiene

9-14 October 2011, Mumbai, India

A ONE-OF-A-KIND SANITATION AND HYGIENE MEETING TO

- ▶ Facilitate learning and sharing
- ▶ Energize professional communities
- ▶ Strengthen national, regional, South-South and global collaboration
- ▶ Analyse challenges and build on proven success

WHO SHOULD ATTEND

- ▶ WSSCC members
- ▶ Sanitation and hygiene sector professionals
- ▶ Civil society representatives
- ▶ Business leaders
- ▶ Colleagues from WSSCC partner organizations



WELCOME TO THE GLOBAL FORUM ON SANITATION AND HYGIENE!



The Water Supply and Sanitation Collaborative Council (WSSCC) is pleased to welcome you to the WSSCC Global Forum on Sanitation and Hygiene in **Mumbai, India, from 9 to 14 October 2011**. Join us, along with colleagues from across the world, to make this a unique professional experience.

This is an exciting time to be working with sanitation and hygiene issues. The Global Forum on Sanitation and Hygiene will be a prime opportunity for WASH professionals from around the world to share ideas on leadership, skills, knowledge and actions that can make a substantial difference in the lives of the 2.6 billion people in the world without safe sanitation and hygiene.

The Global Forum offers a carefully selected mix of thematic sessions, technical training opportunities and urban and rural field visits, with a focus on leadership, accelerating behaviour change, equity and inclusion, and sharing across the regional sanitation conferences. The Global Forum will explore these themes as they apply to WASH, but will do so by drawing from successes in other sectors. The Global Forum is a unique opportunity to learn from practitioners who are at centre of policy and practice. This will not be a talk shop of speeches and declarations, but rather an interactive and informative setting to discuss the key questions and challenges that face all of us in all countries. WSSCC has a history of arranging such meetings, and the plans for the Global Forum grew out of a demand from WSSCC members for an opportunity to take stock and to plan for the future in a collaborative manner.

We look forward to seeing you in Mumbai for a stimulating and enjoyable Global Forum on Sanitation and Hygiene. For regular updates, or to register, please check the dedicated conference website regularly: www.wsscc-global-forum.org.

A handwritten signature in black ink that reads "Jon Lane".

Jon Lane
Executive Director
Water Supply and Sanitation Collaborative Council



PURPOSE & SCOPE

The city affectionately known as the “Gateway to India” will host the WSSCC Global Forum on Sanitation and Hygiene from 9 to 14 October 2011 at the Renaissance Mumbai Hotel & Convention Centre. The meeting will bring together sanitation and hygiene professionals and WSSCC members for a week of sharing, learning, strategizing and momentum-building around these vital issues.

We’re all familiar with the planet’s sanitation and hygiene challenges. It is unacceptable that 2.6 billion people without toilets are unable to fulfil their daily needs with safety, convenience and dignity. An even larger number are unable to practise safe hygiene in their day-to-day lives, further endangering their health and safety. Recent analyses of progress towards the Millennium Development Goals (MDGs) reveal that the world will miss the sanitation MDG target by more than half a billion people, primarily in sub-Saharan Africa, Southern Asia and Eastern Asia.

As a global professional community, our efforts to increase access to sanitation and use of good hygiene practices in developing countries have been many and varied, and much remains to be done. The good news is that sanitation and hygiene professionals have made great strides in both policy and practice in recent years, and the Mumbai meeting is an opportunity to build upon this momentum. WSSCC has a proud history of arranging purposeful and productive meetings, and this tradition continues in Mumbai through a focus on core sanitation and hygiene topics and links to other sectors such as health, education and business. It provides a global platform for sharing knowledge and findings from the regional sanitation conferences in East Asia, South Asia, Africa and Latin America that precede the forum.

As well, it will draw in lessons from the impressive sanitation accomplishments in China and will offer instructive and inspirational field visits to key programmes in India’s Maharashtra State, which is a leader in the region in innovative service delivery at scale. In addition, it will feature a unique blend of sector professionals (both WSSCC members and non-members), global advocates and development experts. Finally, and perhaps most importantly, the meeting will support the entire WSSCC family, helping members connect with each other and forge new links, stronger partnerships and greater momentum within and outside of WSSCC.

➡ AIMS AND OBJECTIVES

The Forum has four main objectives. First, it will facilitate learning and sharing between members, sector practitioners and policymakers. Second, it will energize professional communities by focusing exclusively on sanitation and hygiene. Third, it will showcase knowledge, investment, communications, advocacy, partnership and networking approaches. Finally, it will strengthen national, regional, South-South, and global dialogue and collaboration.

➡ WHO SHOULD ATTEND

Up to 500 WSSCC members, sector professionals, country agency representatives and individuals from civil society, business and WSSCC partner organizations will attend. The Forum aims to have a balanced representation between WSSCC members and non-members, and from developing and developed countries.

OVERVIEW OF THE WEEK

More detailed programme information appears beginning on page 6.

PLENARY/BREAKOUT SESSIONS				WASH FAIR	SIDE EVENTS / TRAINING SESSIONS	
SUNDAY 9 OCTOBER – OPENING PLENARY AND WELCOME RECEPTION						
Evening	Opening Plenary Welcome Reception					
MONDAY 10 OCTOBER – LEADERSHIP AND BEHAVIOUR CHANGE						
Morning	Leadership – Inspire to Act Leadership – Breaking the Mould			WASH FAIR		
Afternoon	Behaviour Change – What Causes Change? Behaviour Change – What works for Sanitation and Hygiene?					
TUESDAY 11 OCTOBER – ACCELERATING CHANGE						
Morning	Plenary Reporting and Feedback Accelerating Change – Getting from Small to Big Accelerating Change – Practical Experiences			WASH FAIR	Communi- cations for Behaviour Change	CLTS 101
Afternoon	Urban Field Visit					
WEDNESDAY 12 OCTOBER – EQUITY AND INCLUSION						
Morning	Plenary Reporting and Feedback Equity and Inclusion – Looking at Sanitation and Hygiene from the Lens of the Vulnerable			WASH FAIR		
		Equity and Inclusion – Framework	Networking and Partnerships			
Afternoon	Governance for Equity	Monitoring for Equity	Financing for Equity			
	Plenary Reporting and Feedback					
THURSDAY 13 OCTOBER – FOCUS ON ACTIONS						
Morning	Sharing across the Regional Sanitation Conferences Inter-regional Actions Going Forward			WASH FAIR		
Afternoon	Regional Reports on Key Actions Closing Plenary Check out for those who are not attending field visits or training sessions					
FRIDAY 14 OCTOBER – TRAINING SESSIONS AND RURAL FIELD VISIT						
Morning	Sanitation Marketing	Equity – Putting Concepts into Practice	Monitoring Behaviour Change			
Afternoon	Departure Rural Field Visit – Maharashtra State (2 days)					

Please note that session times, titles and other details are provisional and subject to change. Check the official conference website, www.wsscc-global-forum.org, for the latest updates.

PROVISIONAL PROGRAMME

SATURDAY 8 OCTOBER

Registration for Steering Committee Members

SUNDAY 9 OCTOBER

OPENING PLENARY AND WELCOME RECEPTION

12.00 – 17.30	Registration for Participants
08.00 – 17.30	Set-Up of WASH Fair
08.00 – 17.00	WSSCC Steering Committee Meeting (Closed Meeting)
18.00 – 19.30	Opening Plenary Professor Anna Tibaijuka, Chair of WSSCC, will welcome participants and set the tone for the Global Forum. Keynote Speakers from within and outside the WASH sector will share their perspectives on the week's themes and topics.
20.00 – 22.00	Welcome Reception The welcome reception is the first official social event of the Global Forum, and a chance to experience the flavour of India while networking in an informal atmosphere. A dinner will be served with traditional food and entertainment.

MONDAY 10 OCTOBER

FOCUS ON LEADERSHIP AND BEHAVIOUR CHANGE

ALL DAY	WASH FAIR (See WASH Fair section on page 12 for details)
08.30 – 10.00	Inspire to Act What can the sanitation and hygiene sector learn from other sectors? Speakers with first-hand experience of leading movements for change in business, civil society and politics will share their experiences. Participants will have the chance to ask questions and engage in debate with the speakers after their presentations.
10.00 – 10.30	Tea and Networking
10.30 – 12.30	Breaking the Mould Distinguished WASH sector experts will offer perspectives on “breaking the mould” and achieving a new type of leadership for action in sanitation and hygiene work.
12.30 – 14.00	Lunch and Networking
14.00 – 15.00	What Changes Behaviour? Psychology, anthropology, economics, communications, marketing and other disciplines are critical for understanding behaviour change processes and experiences. Keynote speakers will lay out the latest thinking on the science of behaviour change, followed by a panel presenting lessons from large-scale behaviour change/social transformation programmes outside of WASH, such as malaria control, HIV/AIDS and condom use. There will be time for discussion and questions after the presentations.

15.00 – 15.30 Tea and Networking**15.30 – 18.00 What Drives Behaviour Change in Sanitation and Hygiene?**

A series of four breakout sessions will explore different angles and approaches to behaviour change in sanitation and hygiene, including success factors, challenges and lessons learned.

1. Hand Washing Behaviour Change Journeys

This parallel session will take an in-depth look at some of the hand washing behaviour change programmes supported by the global Public Private Partnership for Handwashing with Soap (PPPHW), and recount their journeys to success – including a look at the obstacles and difficulties the programmes faced, and how these were overcome. Through brief presentations and discussions with the group, this session will be particularly useful for programme staff who are themselves part of or starting up a large-scale hand washing behaviour change programme.

2. Exploring Private Sector Partnerships in Behaviour Change

Using the Unilever Lifebuoy campaign to reach 1 billion people with hand washing as a case study, this parallel session will explore the potential of working with the private sector to influence large-scale behaviour change. What are the strengths and qualities of the private sector, and how can some of the potential pitfalls be avoided? This session will give both critics and supporters of private sector participation a chance to go behind the scenes of one of the biggest corporate behaviour change campaigns and discuss what it's all about.

3. Rewards and Sanctions as Tools for Behaviour Change

Going further into the science of behaviour change discussed in the previous plenary session, and bringing in Indian sanitation experiences, this parallel session will have an in-depth look at one of the hot topics of debate in sanitation and hygiene behaviour change: the role and use of rewards and sanctions to motivate people to change behaviours. What works, what doesn't, and what have been some of the lessons learnt? This interactive session will analyze the experiences to see whether it is possible to reach consensus on the use of rewards and sanctions.

4. Hygiene Behaviour Change and Total Sanitation

Community-Led Total Sanitation (CLTS) has taken the sanitation world by storm but has also led to discussion on how to integrate hygiene behaviours other than the use of latrines into the approach, and whether and how it can be combined with existing approaches such as PHAST (Participatory Hygiene and Sanitation Transformation). Various agencies have developed their own methods and programmes for "CLTS plus". This session will bring together staff from some of these agencies with some of the Founding Fathers of CLTS for a panel debate and discussion with the audience on wider hygiene behaviour change as part of CLTS. Focusing on concrete experiences and lessons, the session will aim to agree on some consensus points for those using CLTS as part of their sanitation and hygiene behaviour change programming.

18.00 – 20.00 Free Time/Side Meetings**20.00 – 22.00 Dinner****PARALLEL EVENTS ON MONDAY 10 OCTOBER**

15.00 – 18.00 WSSCC Steering Committee (Closed Meeting)

19.00 – 20.00 WSSCC Global Sanitation Fund, Steering Committee and Staff Reception (Closed Meeting)

TUESDAY 11 OCTOBER

FOCUS ON ACCELERATING CHANGE

ALL DAY	WASH FAIR
08.30 – 09.00	Plenary Reporting and Feedback
09.00 – 10.00	Getting from Small to Big In this introduction to the challenges of going to scale, attendees will learn from the experiences of large-scale change programmes in different areas of health and development. There will be time for discussion and questions after the presentations.
10.00 – 10.30	Tea and Networking
10.30 – 12.30	Practical Experiences in Sanitation and Hygiene A series of four breakout sessions will explore different practical experiences. 1. Total Sanitation This parallel session will present and discuss some of the experiences and lessons from doing “total sanitation” at scale, building on the experiences of the World Bank Water and Sanitation Programme’s Total Sanitation & Sanitation Marketing (TSSM) programme and India’s Total Sanitation Campaign (TSC). Through honest analysis and discussions with the audience, the session aims to filter out concrete lessons and recommendations for building successful total sanitation programmes at scale. 2. Communications for Change This session will take an in-depth look at the role of communications and the media in affecting large-scale change and social transformation. Guided by analysis carried out by the BBC World Service Trust (tbc) and experiences from approaches such as Communications for Behavioural Impact (COMBI) and the SaniFOAM Framework, emphasis will be on understanding the mechanisms and the impact media and communications can have on social change processes and how to harness this strength for the sanitation and hygiene cause. 3. Urban Sanitation at Scale With the ever-increasing pace of global urbanization, the challenge of providing hygiene and sanitation services to the urban poor grows ever larger. This session will look at some aspects of urban sanitation and hygiene delivery, especially from a planning point of view. Introducing the newly published Community-Led Urban Environmental Sanitation (CLUES) guidelines, the session will present case studies of participatory urban planning for improved services, focusing on the obstacles, lessons and successes that may inspire and guide other city planners and sanitation workers to take on this enormous challenge. 4. Reaching One Billion Rural Poor In this unique session, the audience will be taken on a journey to learn from China’s experience on how to try and reach one billion rural poor with sanitation and hygiene services, and how to change behaviour at scale. With a strong and vast governance and institutional structure, Chinese programme staff nevertheless face familiar problems around hygiene behaviour change, around the sustainability of services and around the balance between demand creation and supply chains. Attendees will engage in a discussion on both the lessons from China, and on how China might benefit from lessons from elsewhere.
12.30 – 14.00	Lunch and Networking
14.00 – 20.00	Urban Sanitation Field Visit (See page 13 for more information)

TUESDAY 11 OCTOBER

20.00 – 22.00 **Dinner in Downtown Mumbai** (for field visit participants)

PARALLEL EVENTS ON TUESDAY 11 OCTOBER

14.00 – 18.00	Training Sessions Participants will be able to choose whether they would like to attend the urban field visit or either of these two training sessions. All choices are optional. Communications for Behaviour Change (COMBI) CLTS 101: Introduction to CLTS
14.00 – 18.00	Global Sanitation Fund Advisory Committee Meeting (Closed Meeting)
18.00 – 20.00	Free Time/Side Meetings
20.00 – 22.00	Dinner (for those not participating in the field visit)

WEDNESDAY 12 OCTOBER

FOCUS ON EQUITY AND INCLUSION

ALL DAY	WASH FAIR
08.30 – 09.00	Plenary Reporting and Feedback from (1) Accelerating Change, (2) Urban Sanitation Field Visit and (3) Communications for Behaviour Change
09.00 – 10.00	Looking at Sanitation from the Lens of the Vulnerable In this session, attendees will hear the voices of people who are trying to cope without sanitation, or who have taken matters into their own hands to make a positive change to their communities' living standards. There will be time for discussion and questions after the presentations.
10.00 – 10.30	Tea and Networking
10.30 – 12.30	Perspectives on Equity, Networking and Partnerships A series of breakout sessions focusing on success, governance, monitoring and finance for equity, as well as a session linked to building a Community of Practice. 1. What success would look like with an equity lens Achieving equity and inclusion is a key to achieving sanitation for all. This session will present and discuss an equity and inclusion framework for the sector, developed on the basis of a synthesis of experiences in Africa and Asia and discussions at the regional sanitation conferences in South Asia and Africa. 2. Networking and Partnerships This session, through a café-style atmosphere, is designed to cultivate a practitioner-focused discussion on building a Community of Practice for Sanitation and Hygiene. Participants will be identifying strategic and boundary partners.
12.30 – 14.00	Lunch and Networking
14.00 – 17.00	Perspectives on Equity (continued) 3. Governance for Equity This session will highlight experiences from India and elsewhere in building governance structures with an equity lens, and will place particular emphasis on how to, concretely, ensure transparency and accountability in sanitation and hygiene policies and programmes.

WEDNESDAY 12 OCTOBER

14.00 – 17.00	Perspectives on Equity (continued) 4. Monitoring for Equity <p>This session will give some insights into how to set up monitoring systems with an equity lens. It will look at what to measure, how to measure it, and to what effect. A number of different monitoring approaches and methodologies will also be discussed. The session is mainly intended for those who want more practical guidance on how to establish monitoring systems that go beyond measuring coverage, and instead measure real change.</p> 5. Financing for Equity <p>This session will give attendees an overview of some of the work carried out on developing and assessing sanitation and hygiene financing mechanisms especially from the point of view of how well they reach the poorest and most vulnerable groups. Issues of subsidy types, targeting, willingness to pay, and alternative financing mechanisms such as micro-finance will be part of the discussion.</p>
17.00 – 18.00	Plenary Reporting and Feedback
18.00 – 20.00	Free Time/Side Meetings
20.00 – 22.00	Dinner

THURSDAY 13 OCTOBER

FOCUS ON ACTIONS

ALL DAY	WASH FAIR
08.30 – 10.00	Plenary Sharing across the Regional Sanitation Conferences <p>Presentation on outcomes from regional sanitation meetings with a panel of key spokespersons from each meeting:</p> <ol style="list-style-type: none"> 1. SacoSan: The 4th South Asian Conference on Sanitation 2. AfricaSan: The 3rd Africa Conference on Hygiene and Sanitation 3. LatinoSan: The 2nd Latin American Conference on Sanitation 4. EastAsiaSan: The 2nd East Asia Conference on Sanitation and Hygiene 5. CEENIS: Central and Eastern Europe and the Newly Independent States <p>This session will look back at the cycle of regional sanitation conferences of 2010 and 2011, keeping in mind the themes of Leadership, Behaviour Change, Accelerating Change and Equity and Inclusion. The session will ask how these conferences have helped, what happens between the meetings, and how this can be linked to action and monitoring. As well, it will examine what kind of technical support is required for issues identified in these regional meetings, and what can be the role of (inter) regional networking in supporting all this?</p>
10.00 – 10.30	Tea and Networking

THURSDAY 13 OCTOBER

10.30 – 12.30	Regional Discussions on Actions Going Forward Five breakout sessions will stimulate discussion and sharing of lessons and ideas between countries with similar typologies, reaching over geographical borders. Discussion groupings will be: <ul style="list-style-type: none"> • Countries with more than 100 million inhabitants • Middle income countries (with pockets of poverty) • Small to medium Least Developed Countries (LDCs) • Small Island Developing States (SIDS) • Post-conflict states
12.30 – 14.30	Lunch/Networking and Preparation for Regional Presentations
14.30 – 16.00	Regional Reports on Key Actions to be taken by Countries, Regions Cross-regional presentations based on discussions of the previous sessions.
16.00 – 16.30	Tea and Networking
16.30 – 18.00	Closing Plenary The closing plenary will be an opportunity to bring together the highlights of the past week and reflect on the learning and sharing objectives that have been achieved.
18.00	Check out for participants who will not attend field visit or trainings.

FRIDAY 14 OCTOBER

POST-CONFERENCE ACTIVITIES

08.30 – 10.00	Training Sessions for Interested Participants: Sanitation Marketing Equitable Service Delivery Monitoring Behaviour Change
10.00 – 10.30	Tea and Networking
10.30 – 12.30	Training Sessions Continue
12.30 – 14.30	Lunch
14.30	Check out for participants taking part in training sessions.
PARALLEL EVENTS ON FRIDAY 14 OCTOBER	
8.30 – 12.30	Global Sanitation Fund Learning Event (Closed Meeting)
8.30 – 12.30	WSSCC National Coordinators Planning Meeting (Closed Meeting)
14-15 October	Rural Field Visit in Maharashtra (2 day trip) See details on page 13.



THE WASH FAIR

The WASH Fair will be a central meeting point and unique sharing environment for attendees at the Global Forum on Sanitation and Hygiene. The WASH Fair will:

- ▶ **showcase practical innovations and successful approaches in sanitation and hygiene programmes**
- ▶ **share global advocacy materials such as posters, pictures and videos**
- ▶ **promote inter-regional and inter-sector exchange**
- ▶ **Facilitate networking and discussions**
- ▶ **Create opportunities for possible partnerships and business opportunities.**

The WASH Fair includes regional exhibits that bring to life the distinctive colour, ethos and sanitation and hygiene experiences from different regions of the world. The WASH Fair also includes a Community of Practice Corner, where practitioners can make short presentations and discuss issues and successes with conference attendees in an informal atmosphere. A full schedule of events in the corner will include presentations, WASH films and documentaries, and GDP for GDP awareness sessions (see box). In addition, the WSSCC exhibition stand in the WASH Fair will showcase a WASH library where attendees

can get publications from WSSCC and its partners, and where WSSCC members can get to know each other.

To get involved in your regional booth at the WASH Fair, by presenting materials, preparing a short presentation, or volunteering your time, please contact Ina Jurga at ina.jurga@wsscc.org.

⇒ GOOD DIGNITY PRACTICES FOR GROSS DOMESTIC PRODUCT (GDP FOR GDP)

This year, the latest edition of WSSCC's landmark Global WASH Campaign, known as "GDP for GDP," was launched. In Mumbai, conference participants will have the opportunity to pick up GDP for GDP advocacy materials, and at the Community of Practice Corner, presentations by WSSCC's advocacy staff help attendees learn more about the campaign and how to put it into practice.

GDP for GDP

Good Dignity Practices for Gross Domestic Product

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FIELD VISITS

1. URBAN FIELD VISIT TO DHARAVI SLUM, 11 OCTOBER, 14.00-22.00

Dinner included.

Conference visitors will see why Dharavi is, in many ways, a microcosm of life and industry in urban India. Many people know Dharavi as the “largest slum in Asia,” but there is much more to this historic area of Mumbai than poverty. Dharavi’s industries have an annual turnover of approximately US\$ 665 million. Visitors will experience a wide range of these activities: recycling, pottery-making, embroidery, bakery, soap factory, leather tanning, poppadom-making and many more. When passing through the residential spaces, you will undoubtedly feel the sense of community and spirit that exists in the area. People from all over India live in Dharavi, and this diversity is apparent in the temples, mosques and churches that stand side by side. The slum faces public health problems

due, in part, to the scarcity of toilet facilities, which itself is due partly to the fact that most housing and 90% of the commercial units in Dharavi are illegal. As of November 2006 there was only one toilet per 1,440 residents in Dharavi. Mahim Creek, a local river, is widely used by local residents for urination and defecation, leading to the spread of contagious disease. The area also suffers from problems with inadequate drinking water supply.

Cost: No additional cost for Global Forum registrants.

2. RURAL FIELD VISIT TO MAHARASHTRA STATE: A LEADER IN SANITATION AND HYGIENE WORK, 14-15 OCTOBER

Transportation, meals and overnight accommodation are provided.

Mumbai is located in India’s second most populous state, Maharashtra, home to 100 million people. A leader in innovative sanitation and hygiene delivery at scale, Maharashtra has a statewide strategy focused on awareness building, demand creation, community commitment and clean villages. Since 2000, access to improved sanitation increased from 20% to almost 50%. The key component of this success was the government’s Sant Gadge Baba sanitation and hygiene campaign, which spread village by village and featured facilitation by senior officials, third party monitoring mechanisms and an innovative and inspirational village awards system. It led to thousands of clean villages across the state. The Forum’s field visits give participants an opportunity to understand the different elements of this approach that make success at scale a realistic goal.

Cost: \$ 200

➞ ABOUT MUMBAI

With 20 million people, cosmopolitan and eclectic Mumbai is the second most populous city in the world. It is the commercial and entertainment capital of India and home to the country’s leading financial institutions as well as the corporate headquarters of numerous Indian companies and multinational corporations. What’s more, the city is synonymous with “Bollywood,” India’s film and television industry. Mumbai’s business opportunities, as well as its potential to offer a higher standard of living, attract migrants from all over India and, in turn, make the city a potpourri of many communities and cultures.

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GENERAL INFORMATION

The WSSCC Global Forum on Sanitation and Hygiene takes place 9-14 October 2011 at India's premier meetings facility, the Renaissance Mumbai Hotel & Convention Centre. Nestled on the banks of Powai Lake, the facility is located within close proximity to the Mumbai domestic and international airports. It offers 583 well appointed, ergonomically designed rooms.

The hotel website is: www.marriott.com/hotels/travel/bombr-renaissance-mumbai-convention-centre-hotel

LANGUAGE

The official language of the WSSCC Global Forum on Sanitation and Hygiene is English, although a number of sessions will have simultaneous translation into French, Spanish and Mandarin.

ADVANCE REGISTRATION

WSSCC has developed an all-inclusive package for the Global Forum on Sanitation and Hygiene, whereby attendees pay a fixed price which includes the conference registration fee, accommodation at the Renaissance Mumbai Hotel & Convention Centre for the duration of the event, food and beverages, and more. The registration categories, fees and more details are listed on the next page.

Note: it is easiest to register online at the dedicated website of www.wsscc-global-forum.org

At the official website, you can also download a paper registration form to be filled in and faxed to the indicated number.

CANCELLATION POLICY

- ▶ Cancellation 2 months prior to event: 50% refund.
- ▶ Cancellation 1 month prior to event: 25% refund.
- ▶ Cancellation 3 weeks to date of conference: no refund.

Visit www.wsscc-global-forum.org for payment and cancellation terms and conditions.

ON-SITE REGISTRATION

Registration on-site will take place at the Renaissance Mumbai Hotel and Convention Centre.

VISA INFORMATION

Foreign nationals need a visa to enter India. The only exceptions to this rule are nationals of Nepal and Bhutan. For more information on your visa process, please contact your nearest Indian Embassy (a list can be found here: http://india.gov.in/overseas/indian_missions.php). Should you require a letter attesting to your purpose in India, please indicate as such during the registration process at www.wsscc-global-forum.org.

Non-Local Participants

Registration fees	Regular Registration Fee Until 30/09/2011	Onsite from 01/10/2011
Participant, all inclusive (accommodation, meals, airport transfer, and conference fees)	\$ 1, 250	\$ 1, 375
Student, all inclusive (25% discount)	\$ 950	\$ 1, 045
Journalist (accommodation, meals and airport transfers)	\$ 950	\$ 1, 045
Journalist (Conference access only, no accommodation, no meals, no airport transfers, conference fees waived)	Free	Free
Accompanying person (accommodation, meals, airport transfers, no access to sessions)	\$ 650	\$ 715

- General International Participant registration fee:**

Fee includes the following services: airport transfers, accommodation for the entire conference, all meals, conference fee and materials, hotel amenities (swimming pool, gymnasium, etc.), business services, urban field visit and social events.

*Participant fee does not include travel, visa costs and rural field visit.

- International Student registration fee (discount):**

Fee includes the following services: airport transfers, accommodation for the entire conference, all meals, conference fee and materials, hotel amenities (swimming pool, gymnasium, etc.), business services, urban field visit and social events.

*Participant fee does not include travel, visa costs and rural field visit.

- International Journalist registration fee (discount):**

Fee includes the following services: airport transfers, accommodation for the entire conference, all meals, conference materials, hotel amenities (swimming pool, gymnasium, etc.), business services, urban field visit and social events.

*Participant fee does not include travel, visa costs and rural field visit.

- International Journalist registration fee (Conference Access only):**

Fee includes the following services: conference access and materials.

*Participant fee does not include travel, accommodation, meals, visa costs and rural field visit.

- For Journalists**

The Global Forum on Sanitation and Hygiene welcomes representatives of the media - press, photo, radio, television and film – to cover the Forum. Please note that accreditation can only be issued on the basis of a copy of your National or International Press Card, or an official confirmation on your employment with a company in the media sector. In certain cases, a published article could serve as proof. Please include copies of the relevant materials when submitting your registration.

- Accompanying person registration fee:**

Fee includes the following services: airport transfers, accommodation for the entire conference, all meals, hotel amenities (swimming pool, gymnasium, etc.), urban field visit and social events.

*Participant fee does not include travel, visa costs and rural field visit.

Local Participants

Registration fees	Regular Registration fees 30/09/2011	Onsite from 01/10/2011
Local Participant (lunch and conference fees only, no accommodation)	\$ 450	\$ 495
Local Student (lunch and conference fees only, no accommodation) (25% discount)	\$ 350	\$ 385
Local Journalist (conference access only, no accommodation, no meals, conference fees waived)	Free	Free
Local Participant daily rate	\$ 150	\$ 165

- Local Participant registration fee:**

Fee includes the following services: all meals, conference fee and materials, business services, urban field visit and social events.

*Participant fee does not include travel costs, accommodation and rural field visit.

- Local Student registration fee (discount):**

Fee includes the following services: all meals, conference fee and materials, business services, urban field visit and social events.

*Participant fee does not include travel costs, accommodation and rural field visit.

- Local journalist registration fee (Conference Access only):**

Fee includes the following services: conference access and materials.

*Participant fee does not include travel, accommodation and rural field visit.

- For Journalists**

The Global Forum on Sanitation and Hygiene welcomes representatives of the media - press, photo, radio, television and film – to cover the Forum. Please note that accreditation can only be issued on the basis of a copy of your National or International Press Card, or an official confirmation on your employment with a company in the media sector. In certain cases, a published article could serve as proof. Please include copies of the relevant materials when submitting your registration.

- Local Participant daily rate**

Fee includes the following services: lunch, conference fee and materials, business services, urban field visit and social events.



BURSARY FUND

WSSCC aims for the Global Forum on Sanitation and Hygiene to be as inclusive and as diverse as is possible. We also recognize that financial/cost constraints prevent many professionals from developing countries to be able to participate. To help alleviate this constraint, WSSCC and its partner organizations have created a Bursary Fund to which prospective conference attendees may apply to receive a partial or full subsidy for participating in the Forum. WSSCC does not guarantee or imply support to each individual who applies for support via the fund, but it will endeavour to review each applicant individually and apply set criteria in determining who is awarded support. The total number of awardees is determined by the overall size of this limited Bursary Fund, and the types of awards made (Full or Partial).

Access to good sanitation and hygiene varies by country and region across the developing world, as do other socio-economic aspects. Hence, WSSCC has developed a country index based in part on the most recent UNDP Human Development Index and in part on a country's given sanitation and hygiene situation. Based on the index, it has grouped eligible developing countries from which individuals may apply into two categories: "Type 1" or "Type 2".

Individuals from developing countries that have been classified as Type 1 (sanitation needy)¹ will have priority consideration for Full Cost support from the Bursary Fund. A Full Cost support package covers the following items:

- ▶ Conference registration fee
- ▶ Roundtrip air ticket (economy class) at the lowest fare available

1. Afghanistan, Angola, Bangladesh, Benin, Bhutan, Burkina Faso, Burundi, Cambodia, Cameroon, Central African Republic, Chad, Congo (Brazzaville), Cote d'Ivoire, Democratic Republic of Congo, Djibouti, Eritrea, Ethiopia, Ghana, Haiti, India, Indonesia, Kenya, Laos, Liberia, Madagascar, Malawi, Malaysia, Mali, Mauritania, Mozambique, Myanmar, Nepal, Niger, Nigeria, Pakistan, Rwanda, Senegal, Sierra Leone, Somalia, Sri Lanka, Sudan, Tanzania, Timor-Leste, Togo, Uganda, Vietnam, Zimbabwe.

- ▶ Accommodation
- ▶ Meals
- ▶ Urban and rural field visits and social events

Individuals from other developing countries² will have priority for Partial Cost support, which includes any combination of the above, as determined by WSSCC.

Individuals from other countries are not eligible to access the WSSCC Bursary Fund.

To apply for financial support via the Bursary Fund, you must fill out a Bursary Fund Application Form available at www.wsscc-global-forum.org. Applications will be accepted until 20 August 2011. Applicants will be reviewed and notified via email by 1 September 2011 if they have been awarded financial support via the Bursary Fund.

Bursary Fund recipients are selected based on a non-biased scoring system established in advance. Most questions asked on the application form are related to personal details and work experience. There are two essay questions, which ask for further details regarding the applicant's financial need and motivation to attend the Global Forum on Sanitation and Hygiene, and how the applicant's organization or community would benefit from her/his participation in the event. Special consideration will also be given to applicants who are WSSCC members as of 15 July 2011, and so a third question is asked in this regard.

2. Algeria, Antigua and Barbuda, Azerbaijan, Bahamas, Barbados, Belarus, Botswana, Bulgaria, China, Cook Islands, Costa Rica, El Salvador, Cuba, Cyprus, Czech Republic, Dominican Republic, Egypt, Fiji, Gambia, Georgia, Guinea, Guinea Bissau, Honduras, Hungary, Iran, Israel, Jamaica, Japan, Jordan, Kiribati, Kyrgyzstan, Lebanon, Lesotho, Libya, Maldives, Mauritius, Mexico, Moldova, Mongolia, Morocco, Namibia, Nicaragua, Palestine, Papua New Guinea, Philippines, Poland, Romania, Russia, Saint Lucia, Saint Vincent and The Grenadines, Samoa, Sao Tome and Principe, Saudi Arabia, Singapore, Slovakia, Solomon Islands, South Africa, South Korea, Swaziland, Syria, Tajikistan, Thailand, Trinidad and Tobago, Tunisia, Turkey, Ukraine, United Arab Emirates, Uzbekistan, Yemen, Zambia.



Please note: you can submit a Bursary Fund application without registering formally in advance for the conference. If Full or Partial Cost Bursary Fund support is awarded, it will be credited to you as part of your formal registration via the official conference web site, www.wsscc-global-forum.org.

FOOD & BEVERAGES

All meals are included in the conference fee and will be provided by the catering team of the Renaissance Mumbai. Each day, participants will have a large choice of continental and Indian cuisine to enjoy. Beverages will also be included, with the exception of alcohol.

PARTNERS/SPONSORS

The WSSCC Global Forum on Sanitation and Hygiene is being prepared with the active participation and support from a number of partners. As of 15 July 2011, these include CREPA (Le Centre Régional pour l'Eau Potable et l'Assainissement à faible coût), Government of India, Government of Maharashtra, Lifebuoy, Plan International, SHARE (Sanitation and Hygiene Applied Research for Equity), UNICEF South Asia, Unilever, WIN (Water Integrity Network), and WSP (the World Bank Water and Sanitation Programme).

Check www.wsscc-global-forum.org regularly for updated lists of partners and sponsors.

SIDE EVENTS

There are several designated time slots for side events at the Global Forum. Each slot is two hours. Interested parties should send a detailed concept note and their contact information to Emily Deschaine

at emily.deschaine@wsscc.org before 15 September 2011, as space is limited.

INSURANCE & LIABILITY

The organizers cannot accept liability for personal injuries sustained, or for loss of or damage to property belonging to participants (or their accompanying person), either during or as a result of the Global Forum activities. All participants are recommended to have personal insurance for any personal damages or losses.

TRAVEL FROM/TO AIRPORT

Airport transfers will be provided by Renaissance Mumbai Hotel & Convention Centre, and are included in the Participant Fee. There will be a welcome desk at the arrivals area of the airport for those attending the meeting.

GREEN POLICY

As a global organization, WSSCC is committed to maintaining a healthy environment and to reducing the carbon footprint of its own activities, including the Global Forum on Sanitation and Hygiene. As part of the Marriot hotel chain, the Renaissance Mumbai Hotel & Convention Centre has a comprehensive environmental Green Meetings by Renaissance programme which it implements. To learn more about this programme, download the information brochure at this address: www.marriott.com/hotelwebsites/us/b/bombr/bombr_PDF/Green%20Meetings%20by%20Renaissance.pdf.

For additional questions contact Ms. Emily Deschaine at emily.deschaine@wsscc.org.

WSSCC GLOBAL FORUM ON SANITATION AND HYGIENE

9-14 OCTOBER 2011
MUMBAI, INDIA

Meet us in Mumbai!

The Global Forum on Sanitation and Hygiene in Mumbai, India, will be a leading platform to discuss and advance issues of importance to billions of people. This unique event will **facilitate** learning and sharing between WSSCC members, sector practitioners and policymakers; **energize** professional communities through an exclusive platform dedicated to sanitation and hygiene; **showcase** knowledge, investment, communications, advocacy, partnership and networking approaches; and **strengthen** national, regional, South-South and global dialogue and collaboration. The Forum will be an exciting week of learning and sharing on the critical sanitation and hygiene issues of our time.

WATER SUPPLY & SANITATION COLLABORATIVE COUNCIL

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